



Care Instructions for Prostheses, Forms, and More

Silicone Prostheses: To be washed with warm water and soap as needed and towel dried. Do not sleep in silicone prostheses, as this breaks down the silicone causing it to separate and possibly leak. This will also void the two-year warranty.

Leisure/Exercise Forms: Wash foam forms often due to foam holds odor. Forms need to be hand washed with warm soap and water. Rinse forms in water, do not let forms soak in water. These forms are designed to be slept in. Foam and Fiber filled forms have a six-month warranty.

Clear silicone exercise form is weighted and is designed for use in sports bras. This form is designed to withstand chemicals such as chlorine and salt/sea water. This form has a one-year warranty.

Bras: Follow care instructions on the inside tag of the bra. Do NOT place molded cup bras in the dryer. Do NOT fold molded cup bras in on themselves. When the bra becomes stretched and worn do not continue to wear the bra. Wearing stretched out bras decreases the support and it will not hold the weight of the prostheses as well. This will cause stress on your shoulders and back. Please switch bras or call to order more.

Camisoles: Follow care instructions on the label. Those with Velcro should be completely closed when washing.

Warranty: Second to Nature will honor all manufacturers warranties.

Return Policy: Clean, unworn products can be returned for a full refund within five (5) business days of purchase. After five business days, merchandise that is clean, unworn and without the smell of smoke or other offensive odor can only be exchanged within 90 days of purchase.

Our goal at Second to Nature is to restore balance, dignity, and hope to women affected by breast cancer. So, if you experience any problems with your products please let us know as soon as possible. But if you experience any *physical changes* please contact your doctor.

Payment: Patients are responsible for any deductible and co-payments. Medicare patients are responsible for any co-insurance or deductibles left by secondary insurance. We will strive to provide the highest level of service at the lowest possible cost. Please share with us any comments positive or negative so we can continue to achieve our goal of exceeding your expectations.